Cancellation & Refund Policy
No credits, refunds, or program/camp transfers will be allowed within 7 days of the start of the program or camp in which you are registered. If you wish to make a change (transfer) or cancel your registration prior to the 7 day cut off, you will be given two options:

1) A full refund to your credit card or method of payment. Please allow a few days for processing.
2) A system credit towards another camp or program at the YMCA.

Prior to the start of camp, we pay for buses, staffing, admission tickets and all supplies therefore our cancellation & refund policy has been created with those expenses in mind.

What happens if the YMCA cancels the program or camp?
The YMCA reserves the right to cancel any program or camp due to unforeseen circumstances (i.e. due to extreme weather conditions, emergency facility issues, etc.). If the YMCA cancels your program or camp, you will be offered two options; 1) a full refund or 2) a system credit to be used towards another camp or program.

Absences
Please notify your YMCA if your child will be absent from camp (due to illness, etc.). There are no refunds for absences due to illness, vacation, etc., once camp has started.

How do I determine which camp my child should go to?
All of our camps are based on the grade in which your child will be going into in the fall. Rising Kindergarteners must be age 5 to attend full day camp.

What if my child is a few months too young to attend camp?
Camps are organized by grades versus ages; therefore all campers must be entering the grade in the fall as listed for each camp. For example a 5 year old entering 1st grade in the fall would be able to attend any 1st grade camp.

What should my child bring to camp every day?
- A healthy snack
- A lunch (we do not have a microwave or refrigerator) a refillable water bottle
- Sun protection, including a hat & sunscreen to reapply throughout the day
- Close-toe shoes & socks daily
- Bathing suit and towel (with plastic bag for wet items)
*Please note: All items brought to camp should be labeled with your child’s first and last name.

**What should my child leave at home?**
- Please do not send your child to camp with candy, sugary drinks, money, electronics (tablets, computers), toys or stuffed animals. The Y is not responsible if these items are lost or stolen.

**What should my child wear to camp?**
Campers should wear closed-toe shoes daily. We encourage campers to wear comfortable clothes that they don’t mind getting dirty.

**What if I want my child to walk home?**
Parents of campers who are at least 10 years old must write a letter of permission for their child and bring it to the first day of camp. We will keep this letter on file for the duration of summer camp. Without a formal letter, your child will not be allowed to sign themselves out of camp.

**Sign In/Out Procedures**
Each day your child must be signed in and out of the program or camp they are attending by the person(s) listed on their emergency form. **Anyone picking up a child is required to show a picture ID to staff prior to signing a child out.**

**Picking Your Child Up Early?**
Please let your specific camp counselor know ahead of time if you need to pick your child up early from camp so we can properly inform you as to where we are (some camps go on walking field trips and may not be located in the facility upon time of early pick up.)

**Health Policy**
A child who is ill may not be brought to any youth program. If a child becomes ill while in a program, a staff member will contact the parents and request that the child be taken home. A child is considered ill when the following symptoms are present:

- Communicable Disease
- Persistent vomiting within a 24 hour time period
- Diarrhea
- Persistent runny nose and/or cough
- A contagious or undiagnosed rash
- A temperature of 100F or higher
- An upper respiratory infection
- Conjunctivitis
Doctor’s note may be requested to participate in youth program to protect the health of your children.

**Electronics Policy**
All personal electronics are not allowed to be used in the Youth Activities Center, Child Watch, Climbing Wall, or any youth program or camp. Personal electronics include, but are not limited to, cell phones, tablets/IPad, personal computers and laptops, and musical electronic devices/MP3s.

The YMCA is not responsible for any damaged or stolen electronics and highly encourages youth to keep all electronics at home.

**Bullying Policy**
Bullying is when one or more people exclude, tease, taunt, gossip, hit, kick, or put down another person with the intent to hurt another. Bullying happens when a person or group of people want to have power over another and use their power to get their way, at the expense of someone else.

Additionally, bullying can also happen through cyberspace, through the use of emails, text messaging, instant messaging, and other less direct methods. This type of bullying can also lead to persons being hurt in or out of programs and camps and can be especially hurtful when persons are targeted with meanness and exclusion.

The YMCA has a zero-tolerance policy for bullying and will take immediate action if there is a reason to believe bullying is taking place.

**CAMP SCHEDULES**

**Traditional Full Day Camp Schedule (Downtown Only: Non-Field Trip Days)**
9:00 am – 9:30 am: Group Games & Camp Assembly
9:30 am – 10:30 am: Morning Activity
10:30 am – 10:45 am: Morning Snack
10:45 am – 12:00 pm: Specialty activity & Game Rotation
12:00 pm – 12:45 pm: Lunch
12:45 pm – 2:45 pm: Specialty activity & Game Rotation
2:45 pm – 3:30 pm: Group games
3:30 pm – 3:45 pm: Afternoon Snack
3:45 pm – 4:45 pm: Specialty activity
4:45 pm – 5:00 pm: Camp Assembly & Games

Please note: Daily schedule changes on days that camp goes on Field trips.
**Specialty Half Day Camp Schedule**

**AM Session:**
9:00 am - 9:30 am: Group Games & Camp Assembly
9:30 am – 12:15 pm: Specialty Activity
12:15 pm – 12:30 pm: Group Games
12:30 pm – 1:00 pm: Lunch

**PM Session:**
1:00 pm – 1:30 pm: Group Games & Camp Assembly
1:30 pm – 4:15 pm: Specialty Activity
4:15 pm – 4:30 pm: Snack
4:30 pm – 5:00 pm: Group Games