EXPLORE, CONNECT, GROW!

CANCEL A RESERVATION FOR A FAMILY MEMBER (WEB)

1. Visit ymcatvidaho.org/reservations and sign in.

2. Select Cancel Reservation for a Family Member.

3. Fill out all the required boxes (designated with an asterisk) in the Family Member Cancellation Form.

4. Click Submit. You will receive a cancellation confirmation email once the cancellation is complete.

CANCEL A RESERVATION FOR A FAMILY MEMBER (APP)

1. Open and sign in to your Treasure Valley Family YMCA Reservation App.

2. Select More button from the lower menu.

3. Select Family Member Reservations & Cancellations, swipe through to find Child/Family Member Cancellation and click the prompt.

4. Fill out all the required boxes (designated with an asterisk) in the Family Member Cancellation Form.

5. Click Submit. You will receive a cancellation confirmation email once the cancellation is complete.

We ask that whenever possible you Early Cancel your reservation, giving those on the waitlist the opportunity to be added to the class list.

Early Cancel—canceling your reservation 2 hours before the scheduled start time.

Late Cancel—canceling your reservation within 2 hours of the scheduled start time.