

EXPLORE, CONNECT, GROW!



CANCEL A RESERVATION FOR A FAMILY MEMBER (WEB)

- 1 Visit ymcatvidaho.org/reservations and sign in.
- 2 Select **Cancel Reservation for a Family Member**.
- 3 Fill out all the required boxes (designated with an asterisk) in the Family Member Cancellation Form.
- 4 Click **Submit**. You will receive a cancellation confirmation email once the cancellation is complete.

Account Login | Facilities | Program Registrations | Group Exercise Schedule | Aquatics Schedule | TREASURE VALLEY FAMILY YMCA

CHILD RESERVATION CANCELLATION FORM

Child's Name *
First Last

Do you have additional children to cancel from this reservation? *
Yes
No

Parent's Email Address *

Which facility did you make a reservation at? *
Caldwell YMCA
Downtown Boise YMCA
South Meridian YMCA
West Boise YMCA and Boise City Aquatic Center

Reservation Type: *
Class
Kick Zone
Open Swim
Lapp Lane

Reservation Date *
[Date Picker]

Reservation Time *
[Time Picker] AM/PM

[SUBMIT]

CANCEL A RESERVATION FOR A FAMILY MEMBER (APP)

- 1 Open and sign in to your Treasure Valley Family YMCA Reservation App.
- 2 Select **More** button from the lower menu.
- 3 Select **Family Member Reservations & Cancellations**, swipe through to find **Child/Family Member Cancellation** and click the prompt.
- 4 Fill out all the required boxes (designated with an asterisk) in the Family Member Cancellation Form.
- 5 Click **Submit**. You will receive a cancellation confirmation email once the cancellation is complete.

We ask that whenever possible you **Early Cancel** your reservation, giving those on the waitlist the opportunity to be added to the class list.



Early Cancel—canceling your reservation 2 hours before the scheduled start time.

Late Cancel—canceling your reservation within 2 hours of the scheduled start time.