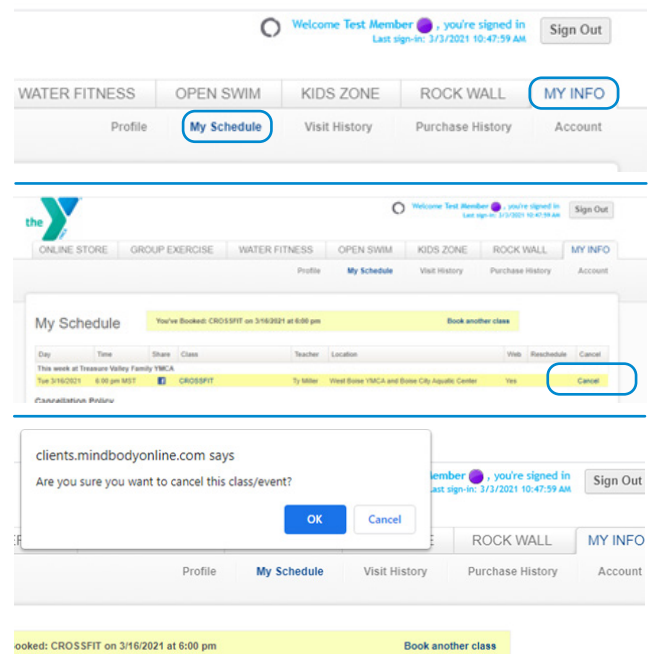


EXPLORE, CONNECT, GROW!



CANCEL YOUR RESERVATION (WEB)

- 1 Visit ymcatvidaho.org/reservations and sign in.
- 2 Click on **My Info > My Schedule**.
- 3 Locate the reservation you wish to cancel and click **Cancel**.
- 4 Photoconfirm the cancellation by clicking **OK**.
- 5 You will receive a cancellation confirmation email once the cancellation has been completed.



CANCEL YOUR RESERVATION (APP)

- 1 Open and sign in to your Treasure Valley Family YMCA Reservation App.
- 2 Select **Profile** from the lower menu and select **Schedule**.
- 3 Locate the reservation you wish to cancel and click **Cancel**.
- 4 Confirm the cancellation by clicking **OK**.
- 5 You will receive a cancellation confirmation email once the cancellation has been completed.

We ask that whenever possible you **Early Cancel** your reservation, giving those on the waitlist the opportunity to be added to the class list.



Early Cancel—canceling your reservation 2 hours before the scheduled start time.

Late Cancel—canceling your reservation within 2 hours of the scheduled start time.