

EXPLORE, CONNECT, GROW!



HOW TO CREATE AN ACCOUNT

To create a new account on a Treasure Valley Family YMCA Reservation Platform, follow these steps

1 Enter your email address in the **Create an Account** section, then click **Next**.

2 In the **Create an Account** screen, enter your contact information, any required info (they'll have asterisks), and create a username and password. Under **Account Information**, select the subscriptions for email and text notifications that you would like to receive from us based on the following categories:

- **Account management:** Update notifications regarding your contracts or autopays.
- **Reminders and schedule changes:** Schedule updates and notifications regarding the services you've booked.
- **News and Promos:** Marketing communications from the business.

These selections are optional, however, the "Email" preference is checked by default.

If you check the "Text" box, be sure to provide your mobile number and provider to receive these notifications.

3 Add family members to your account! By clicking the **Add Family Member** button you can assign relationships within your family allowing you to make reservations for your family on your account.

4 Click **Create Account!**

5 Revisit the Front Desk at your YMCA facility to complete account registration and have your barcode transferred, your family members verified, and your YMCA membership assigned. You're all set!

Got a question? We're here to help. Access our [FAQ's](#) web page with answers, step-by-step instructions, and helpful 'How To' videos. **Email OR Give us a call!**

Caldwell YMCA

membcald@ymcatvidaho.org | 208 377 9622

Downtown Boise YMCA

membdt@ymcatvidaho.org | 208 344 5502

South Meridian YMCA

membs@ymcatvidaho.org | 208 331 9622

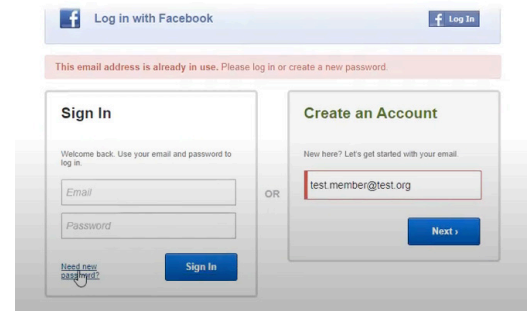
West Boise YMCA

membw@ymcatvidaho.org | 208 377 4886

HOW TO SIGN IN TO EXISTING ACCOUNT

If you have provided a valid email address to the Treasure Valley Family YMCA, your account is already created and you simply need to sign in to activate it! Follow the step-by-step instructions below to sign in.

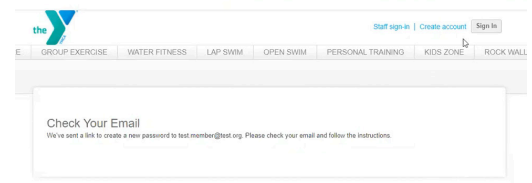
1 Enter in your email address in the **Create an Account** box and click **Next**. If you see this message it means we are already using your email and have created an account for you! All you need to do is create a new password.



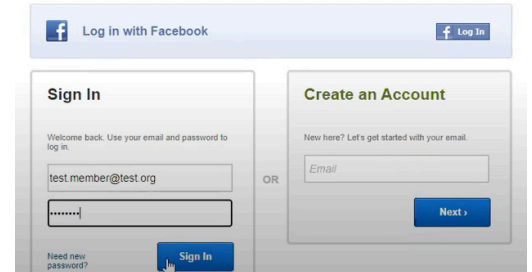
2 Scroll down to **Need a new password?** Enter in your email and click **Next**. We will send you an email with instructions to create a new password. Create new password.



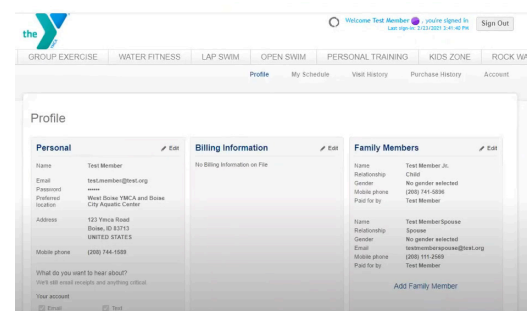
3 Go back to the **Sign In** page. Enter your email and new password in the Sign In box and click **Sign In**.



Treasure Valley Family YMCA - Online Store & Scheduler



4 Once you are signed in, you can view your profile! Here, you can make edits, add family members, and reverse your spot!



We look forward to serving you better and strengthening our community with this improved reservation platform!

The Y.™ For a better us.